



MICBA FORUM ITALIA COMMUNITY SERVICES

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MICBA Forum Italia Community Services Awarded Accreditation from C.A.R.F.

MICBA Forum Italia is proud to announce that the facility has once again achieved "Accreditation" from C.A.R.F. Canada. This three-year accreditation was recently awarded by the Accreditation Decision Committee following a site survey from October 24 to 25, 2019. This achievement is an indication of our organization's dedication and commitment to improving the quality of the lives of the persons served. Services, personnel and documentation clearly indicate an established pattern of conformance to standards.

"This is a very significant achievement and it is with great pride that the Board of Directors recognizes the dedication, competence and commitment of all of our staff. They are essential to MICBA Forum Italia Community Services' success as a facility that is performing at the very highest level," stated Frank G. Trevisan, Board Chair. "One of the key observations of the Surveyors was the delivery of high-value assisted living and homecare services."

Resources have been committed to support the qualified team members in their delivery of person-centered care that is highly valued by the residents and other stakeholders. Leadership is energetic, is highly motivated, and shows a clear commitment to performance improvement. The staff members are experienced and confident in caring for the residents, creating a synergistic, collaborative and inspired team approach to resident care. The culture promotes learning, competency, health and safety, and personal responsibility. The programs are supported by a corporate culture at MICBA Forum Community Services that values hospitality support services and commitment to quality services. Residents and families speak highly of the services provided and voice appreciation for how their needs were met. Residents are treated with respect, and staff members honour their individual life histories and choices. Personnel report high levels of satisfaction with the work environment and support. The physical facility provides a bright, warm, and private environment that facilitates functional independence for the residents and reinforces their sense of self-worth and dignity. Staff members are dedicated to developing a collaborative relationship with residents and focus on achieving positive outcomes.

They went further to commend MICBA Forum Italia Community Services for its ongoing work to integrate accreditation into its operations to improve the quality and safety of its programs and services.

Affiliated with:

 MISSISSAUGA ITALIAN CANADIAN BENEVOLENT ASSOCIATION

 VILLA FORUM LONG TERM CARE HOME


 FORUM ITALIA NON-PROFIT HOUSING CORPORATION

 FORUM ITALIA DAYCARE NON-PROFIT INC.

"We are so proud of this achievement and how hard our Supervisors and front-line staff work everyday to deliver the highest quality care to our residents," noted Nancy Claro, Program Director. "Even though we are accredited until 2022, we will not stop here as we believe in continuously improving our programs and are always looking for opportunities to expand the range of our client-centred care."

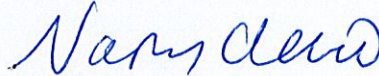
MICBA Forum Italia Community Services currently offers Supports for Daily Services and Assisted Living Program in addition to various other services to over 100 residents living in our Mississauga complex. For further information, please visit our website: www.micba.com or contact us directly at:

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